

AUGUR WINE CO.

CLUB TERMS & CONDITIONS

Enrolling in the Augur Wine Club, or purchasing from Augur Wine Co. constitutes your agreement to the Terms & Conditions listed below. If you do not agree with any of these Terms & Conditions, please contact us before placing an order through our website. Augur Wine Co. reserves the right to update these Terms & Conditions at any point with or without notice. Your continued use of this site following any such change shall be deemed to indicate your acceptance of any modifications to these Terms & Conditions.

MEMBER AGREEMENT

Upon my enrollment I affirm that I am 21 years or older. I agree to the membership terms & conditions detailed within. As a part of my membership, I commit to an ongoing club membership with Augur Wine Co., with a minimum commitment term of two consecutive club releases. Augur Wine Co. releases three club allocations throughout the calendar year.

I agree that Augur Wine Co. may charge my credit card for each club allocation, including any applicable shipping & handling.

It is my responsibility to notify Augur Wine Co. *in writing* (club@augurwineco.com) of any account, credit card or address changes before packages are processed and shipped. Augur Wine Co. will not be responsible for shipping charges incurred due to misdirected, rerouted or returned packages.

Membership may be canceled after the receipt of two club release allocations. Notice of cancellations must be submitted in writing to club@augurwineco.com.

MEMBERSHIP TERMS

- The Augur Wine Club membership is open to ongoing enrollment throughout the calendar year. Upon joining, members may receive the most recent wine club allocation, or opt to wait until the next calendar release. There is no membership fee.
- Member communication is predominantly sent via email. Please email us immediately at club@augurwineco.com if your email address changes.
- Members can arrange to pick up their club releases at the winery in **Geyserville**, or request Augur's local delivery service between **San Francisco and Santa Cruz**. Wine releases can also be shipped within **California, Colorado, Florida, Montana, New Jersey, New York and Texas**. Please email club@augurwineco.com to make arrangements to pick up, or for local delivery, a minimum of 10 business days prior to the shipping date.
- Prior to each club release we will charge member's credit cards for the retail value of the release wines, less member discount, plus applicable tax, shipping & handling charges. Charges and wines will vary with each allocation.

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MEMBERSHIP HOLD & CANCELLATION

- Augur Wine Club is an ongoing membership agreement until canceled. Members may cancel their club membership at any point after the receipt of their second wine club release. If a club release has been shipped prior to receiving written notice of cancellation, the member will be responsible to pay for the final shipment.
- Members may skip or hold specific club shipments. All cancellations, account holds or changes must be received *in writing* by email to club@augurwineco.com at least 10 business days prior to the scheduled club shipment date in order to be applied to the forthcoming club release.
- Early cancellations made prior to receiving at least two club shipments will be charged a **\$25 administrative fee.**

SHIPPING POLICIES

- Federal law requires an adult signature upon delivery of alcoholic beverages.
- Current shipping rates will apply to all shipments as determined by shipping method and delivery destination. Wine shipments cannot be delivered to a P.O. Box. Shipping fees are non-refundable. State sales tax will apply to all orders, with exception to where prohibited by law.
- It is the member's responsibility to notify Augur Wine Co. of any address changes before wines are shipped. Augur Wine Co. is not responsible for shipping charges incurred due to misdirected, rerouted or returned shipments. Should a member's club shipment be returned for any reason not attributed to the fault of the shipper, the member will be charged for any reshipping fees.
- We recommend the use of a business address to avoid missed shipments during business hours. Augur Wine Co. can only guarantee wines delivered within the shipping carrier's first delivery attempt. Orders that are not delivered on the initial attempt may be held in a shipping facility that is not temperature controlled, and may compromise the integrity of a perishable wine product.
- To avoid risk of product damage, Augur Wine Co. may temporarily hold wine shipments during severe hot or cold temperatures and will notify members of any changes to the shipping schedule. Members may override this shipping policy, however Augur Wine Co. reserves the right to refuse the return of weather-damaged wine shipments.

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- Augur Wine Co. will make every effort to ensure our wines are shipped and received in the same condition, however we cannot control any damages incurred during transit. If the original shipment was damaged or flawed, you will receive a replacement order for the damaged or flawed items. A refund will not be issued. Please email club@augurwineco.com immediately upon receiving a damaged package or bottle, and include photos of any damages so we may file a complaint with the shipper.

RETURN POLICIES

- Augur Wine Co. guarantees the quality of our wines. Customers not satisfied with the quality of the wines may return any unopened bottles within 30 days of receipt, for a refund, less applicable shipping & handling fees. Augur Wine Co. will issue a refund only once we've received and inspected the returned bottle(s). Only wines purchased directly from Augur Wine Co. may be eligible for return. Returns must be initiated within 30 days of delivery and will be refunded to the original payment method, less applicable shipping & handling fees.
- Orders canceled once a shipment is in transit and shipments refused upon delivery will also be subject to applicable shipping & handling fees.

WARNING: Drinking distilled spirits, beer, coolers, wine and other alcoholic beverages may increase cancer risk, and can cause birth defects if consumed during pregnancy.